

# TERMS & CONDITIONS

## FEES

My fee is 100,00 Euro per fifty-minute session. I reserve a certain number of time slots in my practice for sliding scale patients, which is based on need and income.

## INITIAL CONSULTATION

During our initial consultation we both decide if I am the best person to provide the services you need. If either you or I decide for any reason that you would be better helped by another professional or method of intervention. I can also offer referrals for alternative services or providers. The initial consultation is fifty minutes, cost the full amount and should be paid in cash.

## CANCELLATION POLICY

If you do not show up for your scheduled appointment, and you have not notified to me at least 24 hours in advance, you will be required to pay the full cost of the session. If I receive notice less than 24 hours in advance and we are able to reschedule the appointment that same week for a mutually convenient time, you will not be charged for the missed session.

## HEALTH INSURANCE

Please take note that I am not part of the German statutory health insurance system. Some private insurances cover the costs of counselling. However, I do not deal directly with your insurance company. You pay and then request reimbursement from the company.

## IN CASE OF EMERGENCY

For patients with acute suicidal tendencies psychoanalysis and counselling is not adequate. In this case a stationary treatment in a psychiatric hospital is necessary. A stationary treatment in a psychiatric hospital is necessary also in case of an acute psychotic episode. Please contact below:

[www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)  
[www.telefonseelsorge.de](http://www.telefonseelsorge.de)